

AXS Redirection at myTax Portal FAQ

A	About AXS Redirection
1.	What is AXS Redirection?
	<p>This is a seamless end-to end payment experience where you can choose to pay your taxes via AXS in myTax Portal.</p> <p>It will redirect you from myTax Portal to the AXS platform and you can make payment using the available payment options in AXS.</p>
2.	What is the difference between AXS Redirection and AXS Internet/Mobile?
	<p>The difference between the two is that for AXS Redirection, you are accessing AXS from myTax Portal. You are not required to manually key in your Tax Reference Number when making payment. The payment details will be fetched automatically from myTax Portal to the AXS payment summary page.</p> <p>AXS Internet/Mobile refers to making your payment directly at AXS website (AXS e-station), or the AXS mobile application (AXS m-station). You will need to input the tax reference number or payment slip number manually depending on the tax type you are paying for.</p>
3.	What is the benefit of paying taxes using AXS Redirection?
	<p>With AXS Redirection, you only need to click on the AXS icon in myTax Portal – Pay Taxes page. The payment details such as the amount payable and tax reference number will be populated at AXS payment summary page automatically. This will save you time from entering the payment details manually and this also reduces error in data entry.</p> <p>After you have made the payment successfully, you will be re-directed back to myTax Portal and receive an acknowledgement on the successful payment. Your tax account will also be updated immediately.</p>
B	How to pay using AXS Redirection
1.	How do I pay using AXS Redirection?
	<p>To pay by AXS Redirection:</p> <p>Step 1. Login to myTax Portal via Singpass/Corppass</p> <p>Step 2. Select “View Accounts Summary/Pax Taxes”.</p> <p>Step 3. Select the tax type you wish to pay and click on the “Pay” button.</p> <p>Step 4. Select “AXS e-Station/m-Station” icon.</p> <p>Step 5. You will be redirected to AXS e-Station or m-Station (App).</p> <p>Step 6. The payment details will be redirected to AXS payment summary page and you can choose any payment options available in AXS.</p> <p>Step 7. An acknowledgement will be shown in AXS once the payment is successful.</p> <p>Step 8. You will be redirected back to myTax Portal. You will see the successful payment acknowledgement. Payment will be updated immediately in the ledger.</p>
2.	What tax type can I pay with AXS Redirection?
	<p>You can pay for the following tax types in myTax Portal:</p> <ul style="list-style-type: none"> • Individual Income Tax • Corporate Income Tax • Property Tax • GST • Composition/Summon Fees

3.	Is there a limit to the amount payable by AXS Redirection?
	The maximum payment amount is either \$20,000.00 or the daily transaction limit set up by you for your bank account or the default set by your Bank.
4.	Can I change the amount to pay by AXS Redirection?
	No, you will not be able to change the amount that is fetched from myTax Portal to AXS summary page or make partial payment.
5.	What if the payment failed at AXS side?
	If the payment failed at AXS side or you did not proceed with the payment at AXS, you will be redirected back to myTax Portal – Pay Taxes page with a failed message displayed at the top of the page. You may select another payment mode to make the payment again.