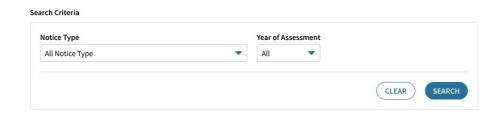


FAQ

View Individual Tax Notices

Q1 How do I search for a specific notice that I have?

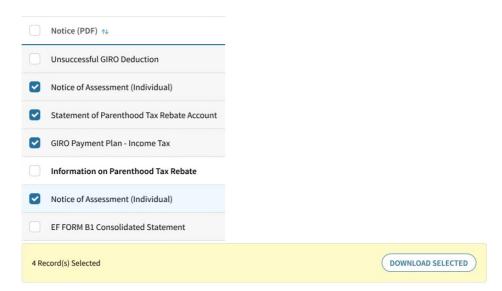
A1 You may use the dropdown feature from the 'Search' function to select the notice you wish to view.



- Q2 Can I delete the notices after viewing?
- **A2** No.
- Q3 Will I be able to set the notice from 'Read' to 'Unread'?
- A3 No, a notice that has been read will remain as 'Read'.
- Q4 Will I be able to view the notices that I have sent to IRAS?
- A4 No. You can only view notices that are sent by IRAS.
- Q5 Can I forward the notice to another party via myTax Portal?
- A5 No, the system does not allow onward forwarding of the notice to another party.
- Q6 How many back years' notices can I view?
- A6 You can view up to 4 back years in myTax Portal.
- Q7 What software programs are required to view the notices?
- A7 If you do not have an Adobe Reader, please go to http://get.adobe.com/reader/otherversions/ to download the latest version suitable for your device.
- Q8 Will I be able to open the notice if the pop-up blocker is enabled on my device?
- A8 Yes, the PDF notice will be opened on a separate tab across all IRAS supported operating systems without any dependency on browser pop-up blockers.

Q9 How do I download my notice(s)?

You may select the checkbox of the specific notice(s) and click 'Download Selected'. To download all notices in a page, you may select the checkbox beside the 'Notice (PDF)' header.



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