

## List of Donation Management Systems (DMS) supporting API Submission of Donation Records to IRAS (as at 17 Oct 2024)

The Donation Management Systems (DMS) listed below are able to [support the submission of tax-deductible donation records to IRAS via API](#), in the required format and specifications for Year of Assessment 2024. Please note that the list is solely for reference purposes only.

You may contact your vendor directly to check if your current DMS supports IRAS' file format and specifications on API submission of tax deductible donation records to IRAS, and if so, how you can make use of this feature.

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Things to note when selecting DMS from this list:

- The DMS listed have been validated for the purpose of the submission of tax-deductible donation records to IRAS via API, and are not an endorsement by IRAS.
- IRAS is not liable for any losses or damages, loss of income, profit or savings, or indirect, incidental, special, or consequential or punitive damages arising from or in connection with the use and/or purchase of any of the DMS from this list.
- IPCs/Grantmakers should exercise due care when purchasing/ using the DMS and where appropriate, seek professional advice. When making the purchase, IPCs/Grantmakers may wish to take into consideration other factors such as maintenance costs, (e.g. cost on mandatory system upgrades arising from legislative changes etc.), data security, and ease of use.

*Disclaimer:*

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## Donation Management Systems (DMS) Supporting API Submission of Donation Records to IRAS

DMS are listed in alphabetical order.

| S/N | DMS Name  | DMS Vendor                           | Contact No.            | Email  | Support API Submission since |
|-----|---|--------------------------------------|------------------------|--|------------------------------|
| 1   | Adaptive DMS  | Adaptive Cloud Systems Pte Ltd       | 6708 9398              | <a href="mailto:info@adaptivebizapp.com">info@adaptivebizapp.com</a>   | YA2024                       |
| 2   | AvailEase Donation                                    | RSM Stone Forest IT Pte Ltd          | 6533 7600              | <a href="mailto:TechConsultant@RSMSingapore.sg">TechConsultant@RSMSingapore.sg</a>   | YA2024                       |
| 3   | CareSenz  | Total EBIZ Solutions Pte Ltd*        | 8161 7530<br>6290 0204 | <a href="mailto:amit.g@totalebizsolutions.com">amit.g@totalebizsolutions.com</a><br><a href="mailto:ramesh.my@totalebizsolutions.com">ramesh.my@totalebizsolutions.com</a>       | YA2024                       |
| 4   | Charitas DMS  | BizCube Solutions Pte Ltd*           | 6972 9067              | <a href="mailto:sales@bizcube.com.sg">sales@bizcube.com.sg</a>   | YA2024                       |
| 5   | DEMS  | Interaktiv Technology Pte Ltd        | 9668 6648              | <a href="mailto:chuan@interaktiv.sg">chuan@interaktiv.sg</a>   | YA2024                       |
| 6   | Donor and Volunteer Engagement (DoVE)                 | Customer Capital Consulting Pte Ltd* | 6534 8819              | <a href="mailto:dove@customercapital.com.sg">dove@customercapital.com.sg</a>   | YA2024                       |
| 7   | DMS Lite  | iShine Cloud Limited                 | 6786 1138              | <a href="mailto:support@ishinecloud.sg">support@ishinecloud.sg</a>   | YA2023                       |
| 8   | Empact Ka-Ching DMS                                   | Empact Pte Ltd                       | 9857 5107              | <a href="mailto:kaching@empact.sg">kaching@empact.sg</a>   | YA2024                       |
| 9   | Giftbox   | LANWorks Pte Ltd                     | 6817 7768              | <a href="mailto:Marcom@lanworks.com.sg">Marcom@lanworks.com.sg</a>   | YA2024                       |
| 10  | GivePlease Smart DMS Pro<br>GivePlease Smart DMS Lite | GivePlease Pte Ltd                   | 9797 2222<br>9040 6645 | <a href="mailto:sanjay.balakrishna@giveplease.sg">sanjay.balakrishna@giveplease.sg</a><br><a href="mailto:vincent.phua@giveplease.sg">vincent.phua@giveplease.sg</a>             | YA2023                       |
| 11  | infoCARE Donation Management                          | Cyber Solution (S) Pte Ltd           | 6802 5050              | <a href="mailto:hamad.raza@cy-solution.com">hamad.raza@cy-solution.com</a><br><a href="mailto:Kent.hoo@cy-solution.com">Kent.hoo@cy-solution.com</a>                             | YA2024                       |
| 12  | Oracle NetSuite Donor Management                      | JCurve Solutions Asia Pte Ltd        | 6994 5230              | <a href="mailto:elfie.subadi@jcurvesolutions.com">elfie.subadi@jcurvesolutions.com</a><br><a href="mailto:mark.wilfred@jcurvesolutions.com">mark.wilfred@jcurvesolutions.com</a> | YA2024                       |
| 13  | Microsoft Dynamics 365 Business Central               | Illum (9) Pte Ltd                    | 9721 3646              | <a href="mailto:dixonsamuel@9itgroup.com">dixonsamuel@9itgroup.com</a>   | YA2024                       |

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| 14 | PCOM-SSB Donation Management Solution   | PCOM-SSB Pte Ltd                  | 6538 6538              | <a href="mailto:enquiry@pcomssb.com">enquiry@pcomssb.com</a>           | YA2024 |
| 15 | Smart Source Donation Management System | Smart Source Technologies Pte Ltd | 6908 5719<br>8298 5578 | <a href="mailto:sales@smartsource.com.sg">sales@smartsource.com.sg</a> | YA2024 |
| 16 | SocialServicesConnect                   | Octopus8 Pte Ltd*                 | 9628 9777              | <a href="mailto:sales@octopus8.com">sales@octopus8.com</a>             | YA2024 |
| 17 | TigernixDMS                             | Tigernix Pte. Ltd.                | 9457 7896              | <a href="mailto:kate.yeo@tigernix.com">kate.yeo@tigernix.com</a>       | YA2024 |
| 18 | TRAXX Donation Hub                      | TRAXX Payments Pte Ltd            | 6459 2338              | <a href="mailto:sales@traxx.biz">sales@traxx.biz</a>                   | YA2025 |

\*As these DMS vendors support a single unique callback URL for each customer, IPCs/grantmakers are advised to engage the DMS vendor to ensure that the subscription and testing for the unique callback URL are performed, in order to enable API integration with IRAS.